

MEETING

SAFER COMMUNITIES PARTNERSHIP BOARD

DATE AND TIME

FRIDAY 27TH APRIL, 2018

AT 10.00 AM

VENUE

HENDON TOWN HALL, THE BURROUGHS, LONDON NW4 4BQ

TO: MEMBERS OF SAFER COMMUNITIES PARTNERSHIP BOARD (Quorum 3)

Chairman: Councillor David Longstaff

Superintendent Sara Leach	Metropolitan Police, Barnet
Ms Clare Ansdell	National Probation Service
Mr Steve Leader	London Fire Brigade
Ms Karolina Bober	Victim Support
Ms Julie Pal	CommUnity Barnet
Ms Laura Featley	Department for Work and Pensions
Ms Tina McElligott	LB Barnet
Mr Jamie Blake	LB Barnet
Mr Matt Leng	LB Barnet
Ms Emma Phasey	LB Barnet
Ms Kiran Vagarwal	LB Barnet
Mr Amlan Kumar Ghoshal	Safer Neighbourhoods Board
Mr Luke Kwamya	Barnet Clinical Commissioning Group
Ms Sepia Golding	LB Barnet

In line with the Constitution's Public Participation and Engagement Rules, requests to submit public questions or comments must be submitted by 10AM on the third working day before the date of the committee meeting. Therefore, the deadline for this meeting is Tuesday 24th April at 10AM. Requests must be submitted to Tracy Scollin 020 8359 2315 tracy.scollin@barnet.gov.uk.

You are requested to attend the above meeting for which an agenda is attached.

Andrew Charlwood – Head of Governance

Governance Service contact: Tracy Scollin 020 8359 2315 tracy.scollin@barnet.gov.uk

Media Relations contact: Sue Cocker 020 8359 7039

ASSURANCE GROUP

ORDER OF BUSINESS

Item No	Title of Report	Page
1.	Welcome and Introductions Clr Longstaff Chairman of SCPB and Chairman of the Community Leadership Committee	
2.	Minutes of Previous Meeting	5 - 8
3.	Apologies for Absence	
4.	Matters Arising	
5.	CommUNITY update <ul style="list-style-type: none"> • Barnet Borough Watch 2017/18 update • Hate Crime awareness project update • Funding bid update Julie Pal Community Barnet	9 - 30
6.	Barnet Prevent update <ul style="list-style-type: none"> • The progress of delivery of the Prevent Action Plan • The Prevent Training Delivery and required actions by partners. Matt Leng Community Safety Manager Barnet Council	31 - 46
7.	Victim Support update <ul style="list-style-type: none"> • Update on delivery and outcomes of the 2017/18 Victim Support ASB project Karolina Bober Senior Service Delivery Manager, Victim Support	47 - 58
8.	Performance update <ul style="list-style-type: none"> • Standing agenda item – Performance Dashboard update on 	

	<p>performance and crime trends</p> <p>Sepia Golding Senior Partnership Performance Barnet Council</p>	
9.	<p>Proposed items for next SCPB,</p> <ul style="list-style-type: none"> • National Probation Service performance update • Progress report on the Partnership response to Anti-Social Behaviour • Financial resources updates on the delivery of the Community Safety Strategy (including Prevent, MOPAC and VAWG funding) • Partnership update on the delivery of VAWG strategy. • Update on the Partnership approach to delivering an evidence base for the Community Safety Strategy • Youth Justice Board update <p>Kiran Vagarwal Strategic Lead Safer Communities Barnet Council</p>	
10.	Any Other Business	
11.	<p>Date of Next Meeting 27th July 2018, 10:00 hrs</p>	

FACILITIES FOR PEOPLE WITH DISABILITIES

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Decisions of the Safer Communities Partnership Board

26 January 2018

Members Present:-

AGENDA ITEM 2

Councillor David Longstaff (Chairman)

Superintendent Sara Leach	Metropolitan Police, Barnet
Ms Clare Ansdell	National Probation Service
Mr Steve Leader	London Fire Brigade
Ms Bridget O'Dwyer	Barnet and Harrow Joint Public Health Service
Ms Helen Twigg	Victim Support
Ms Julie Pal	CommUnity Barnet
Ms Laura Featley	Department for Work and Pensions
Ms Tina McElligott	LB Barnet
Mr Jamie Blake	LB Barnet
Mr Matt Leng	LB Barnet
Ms Emma Phasey	LB Barnet
Mr Amlan Kumar Ghoshal	Safer Neighbourhoods Board
Mr Luke Kwamya	Barnet and Harrow Joint Public Health Service

Apologies for Absence

Mr Simon Rose	Metropolitan Police
Ms Kiran Vagarwal	LB Barnet
Mr Peter Clifton	LB Barnet

1 **WELCOME AND INTRODUCTIONS**

The Chairman welcomed new members Sara Leach, Luke Kwamya and Amlan Kumar Ghoshal.

2 **MINUTES OF PREVIOUS MEETING**

The minutes of the meeting held on 27 October 2017 were agreed as a correct record.

3 **APOLOGIES FOR ABSENCE**

Apologies were received from Simon Rose, Peter Clifton and Kiran Vagarwal.

4 **MATTERS ARISING**

None.

5 **COMMUNITY SAFETY STRATEGY**

No report – there would be an update at the next meeting on Friday 27th April.

6 **POLICE UPDATE**

Ms Leach from the Metropolitan Police provided an update:

- Theft from motor vehicles had increased during the last few weeks, particularly in Golders Green and Friern Barnet in the afternoon and evenings, so police presence had been strengthened.
- Five individuals had been arrested following a spate of related robberies and three others had been arrested further to the murder of a shopkeeper in Mill Hill.
- Details were awaited on a new organisational structure which would involve a merger between Barnet, Harrow and Brent police forces. Response times should not be affected and it should enable services to become more specialised. Simon Rose would lead services for the three boroughs.
- Ms Leach would feed back to the Board on burglary figures in relation to the use of SmartWater technology.

Action

7 BARNET CCTV AND ANPR UPDATE

Mr Leng gave a presentation on CCTV and ANPR – slides were circulated.

- There were 20 Automatic Number Plate Recognition (ANPR) cameras which were linked to the Met Control Room.
- Ms Leach noted that CCTV had been pivotal in the identification of perpetrators of crime; 30% of perpetrators admitted guilt when CCTV evidence was available. She would try to get details of the number of convictions where cameras had been part of the evidence. Mr Leng would ask the CCTV Team whether they could also provide some information on incident locations and numbers and whether more detailed work on this would be feasible.

Action

The Chairman asked whether Mill Hill was being targeted or whether these were isolated incidents and instead there was a heightened sensitivity to crime in the area. Mr Leng would look at the statistics and would feed back to the Board.

Action

8 UPDATE FROM FAMILY SERVICES

Ms McElligot provided an update from Family Services - slides had been circulated.

- Troubled Families Programme – good progress had been made and discussions were ongoing about how to develop the service with the remaining time available.
- Youth offending numbers had stabilised in the Borough. A larger proportion of youths were being diverted from crime due to liaison activities that had been introduced and police custody triage supporting this. A range of services had been introduced for this vulnerable group in line with the national agenda for youth offending; including forensic psychologists, speech and language therapists and

educational psychologists. Two new managers had also been appointed together with a permanent staff team alongside strong partnership arrangements.

- Youth Justice Board data was discussed. Barnet sat below London and the national average for reoffending. Gang activity was a problem. There had been a recent slight drop in knife-enabled offences.
- The supply and use of Xanax was a problem in the Borough; young girls in particular were being targeted, making them vulnerable to sexual exploitation including video shaming, and to criminal networks. Some work needed to be done to tackle the supply and use of Xanax. The service was aware of 40-50 school children (from as young as 12) who were taking Xanax daily.

9 PUBLIC SPACES PROTECTION ORDERS

Mr Leng spoke to his presentation on PSPOs – slides had been circulated.

Barnet did not have any PSPOs in place but planned to use them to tackle street drinking and other problems in a few areas. Councillors had been asked to submit details of areas that should be considered.

The Chairman enquired about publicity via the Communications team at Barnet, adding that that team should also be represented on the Board and had previously been invited. Mr Jamie Blake offered to speak to the Communications team about this.

Action

Ms Leach noted that part of the problem could be that some individuals were priced out of pubs. Also some, especially migrant workers on low wages, lived in 'bedshares' and so had no place to drink at home. It might be worth considering providing a place for this group.

Mr Leng noted that papers had been submitted to the Community Leadership Committee over a year ago on this issue but part of the engagement needed to be face-to-face. He would explore this issue with the Communications team - including how people could complain via the website - and a possible Communications campaign.

Action

The Chairman noted that the new legislation had been introduced in October 2017 so it was time to act.

10 PROPOSED ITEMS FOR NEXT SCPB: FRI 27 APRIL 2018

- Community Safety Strategy
- Ms Clare Ansdell would report back following the latest NPS inspection
- The Chairman asked Ms Ansdell to contact Ms Vagarwal about recommendations made in the Community Rehabilitation Company report which was due out soon.

11 ANY OTHER BUSINESS

Bridget O'Dwyer advised that the joint Barnet & Harrow Public Health Service will cease on 31st March 2018 and Public Health commissioning will be delivered by each borough respectively.

Luke Kwamya will be taking up post as Senior Commissioning Manager for Barnet Substance Misuse Service and Barnet Sexual & Reproductive Health Service. Bridget O'Dwyer will be taking up a similar post in Harrow and would like to thank the Board for their support and joint working during her time at Barnet.

12 **DATE OF NEXT MEETING**

Friday 27th April 2018

The meeting finished at 11.06 am

AGENDA ITEM 5

AGENDA ITEM: 5	
Report Name:	CommUNITY Barnet – Voluntary and community sector update <ul style="list-style-type: none"> - Barnet Borough Watch 2017/18 Update - Hate Crime awareness project Update - Funding bids update
Meeting:	Barnet Safer Communities Partnership Board
Meeting Date:	27 April 2018
Report Author:	Julie Pal CommUNITY Barnet
Outcome Required:	Information Only: X Decision Required: Feedback/comments required:

Introduction

This report is a summary of activities undertaken by Barnet’s voluntary and community sector as part of our commitment to ensuring that Barnet remains a safe borough.

The report has been prepared by CommUNITY Barnet which is Barnet Council’s Voluntary and Community Sector Development partner responsible for supporting a thriving VCS by providing capacity building, organisational development and representing the local sector at key strategic events.

CommUNITY Barnet is a constituent member of Barnet’s Safer Communities Partnership Board, a participative member of the Violence Against Women’s Delivery Board and co-chairs the Communities Together Network with Barnet Council which reports to the Council’s Community Leadership Committee.

The report will focus on three areas:

- Firstly: an update from *Barnet Boroughwatch* on its commissioned activity between 2017-18 (including the progress made by London wide Community Watch which was launched in March 2018 and the implementation of the Online Watch Link);
- secondly: an update from Barnet Mencap on the MOPAC funded Hate Crime Awareness Project, which will be supported by a verbal presentation at the 27th April board meeting and
- thirdly: a briefing from CommUNITY Barnet on its process of developing and submitting a partnership application for funding from the Tampon Tax Fund.

Barnet Boroughwatch update

2017/18 has been a very active and productive year for Neighbourhood Watch. Noteworthy 2017/18 Barnet Boroughwatch achievements include:

- The introduction of **OWL** (a secure crime prevention messaging system) which has seen an enormous increase in the number of new watches created across the borough - with a total of **2146**.
- We are also seeing an average of **20 people per day** registering for Online Watch Link (OWL) at the moment. This very dynamic and there is a high rate of applications from wards and areas where growth of the watches has been challenging in the past.
- We are very grateful for the support and encouragement from both *Barnet Council* and *Barnet Police*. It is no exaggeration to say that this is the most important development in London NHW in the past twenty years.

This growth, in itself, has created new challenges: particularly in the supply and distribution of street signs and door stickers. We have obtained 14500 new stickers and have applied for a MOPAC SNB grant for the purchase of street signs.

- Barnet Boroughwatch Facebook page has **1300 members** and again is growing daily and extremely active.
- We have attended **13 public crime prevention meetings** in East Barnet, Oakleigh, Golders Green, East Finchley, Hale, Edgware, Mill Hill, Colindale and Hendon wards. Over **200 timer switches** and alarms were distributed to the public at these meetings.
- Appeals for information through the OWL system have already lead to the arrest of a suspect involved in ATM theft. Naturally the administration demands of that the system has generated have been high - with over an average of 60 to 100 emails per day from members and OWL applications.

London Community Watch:

April 2018 sees the first anniversary of London Community Watch (LCW), Barnet Borough Watch being one of the founding members. Twenty-eight out of thirty-two London Boroughs are now members. It is hoped that the LCW represents the voice of NHW within the Capital. National NHW are now in talks with LCW and MOPAC as funding has been identified and approved for London. It is too early to determine how this will be used.

LCW have been extremely helpful in the acquisition and implementation of OWL in Barnet as the Chair's borough (Redbridge) was the first in London to obtain the system, their advice and assistance was instrumental.

Through LCW's support Hillingdon, Hounslow and Ealing have now obtained MOPAC funding for Owl over an initial three-year period and are due to launch in May 2018. Hackney has now also approved the system for use.

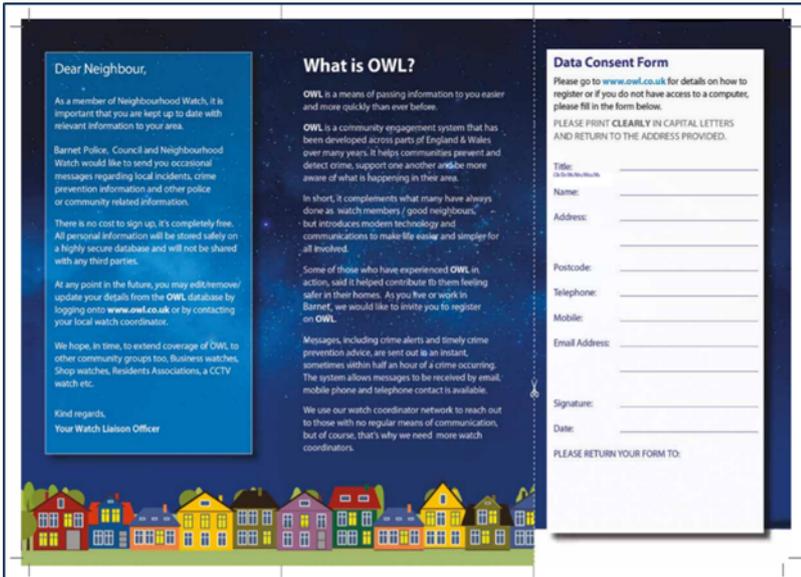


Diagram 1

OWL was originally conceived and prototyped in early 2004. It was redeveloped as a scalable application and launched in June 2006 as a pilot in Welwyn Hatfield. By 2007 it was rolled out across all districts in Hertfordshire. It was recognised by the Government in January 2009 by awarding it an e-Government National Award for innovation and in June 2013 was given a Big Society Award by Prime Minister David Cameron for crime reduction and empowering communities. By mid-2016, 25% of all homes in Hertfordshire had individually registered on OWL.

Online Watch Link (OWL) is a commercial web application to manage watch schemes such as Neighbourhood Watch (United Kingdom) and Business Watch and to act as a communications platform to allow watch coordinators and the police to send out messages and high priority alerts to members. Other watch schemes are supported such as Pub Watch, School Watch, Farm Watch and Shop Watch for example.

OWL is used by Hertfordshire Constabulary, Staffordshire Police, West Yorkshire Police, the Metropolitan Police Service and North Wales.

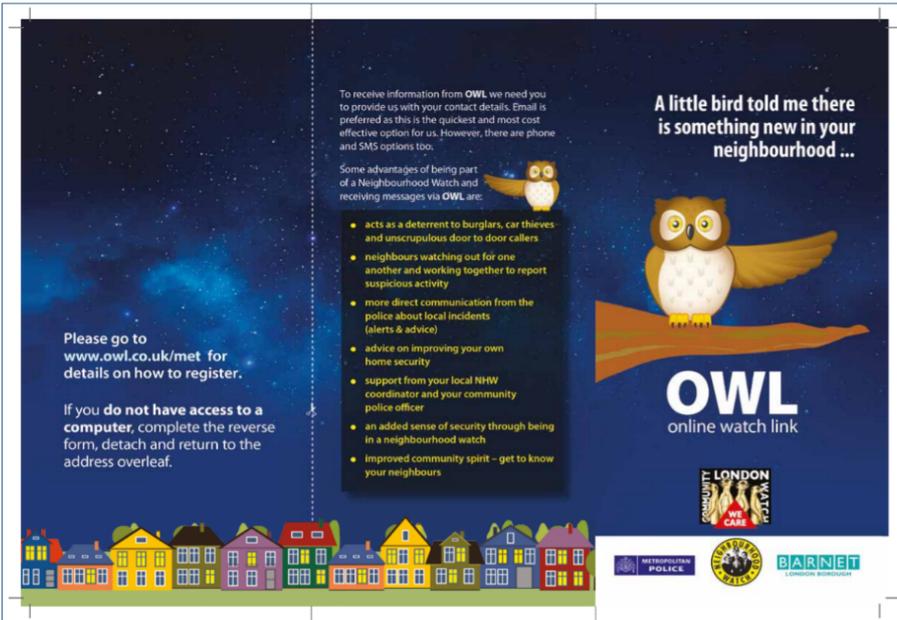


Diagram 2

Watch, Business Watch, CCTV Watch and dozens of other schemes. OWL sends the latest local crime alerts and provides management tools for maintaining and expanding watches.

OWL assists communities feel safer, helps reduce crime and keeps people informed of what's going on locally. It's a shared, secure platform for the public and local authorities to maximise the potential of Neighbourhood Watch, Rural

Barnet Police in conjunction with Barnet Neighbour Watch believe that this system is more effective than the current platforms and will supplement Airspace, Tweets and newsletters. It is cost effective. The system will also assist NHW in being more effective, managing information and reaching out to other watches. It is also compliant with GDPR legislation. The promotion of OWL has taken place on-line using, Facebook and SNT officer's delivering leaflets. 50,000 of which are in the process of being printed, with a delivery date in mid-April - see diagrams 1 and 2.

There are currently have around 972 Watch Co-ordinators on the database, most with an email address. They have been transferred into OWL on 5th January 2018, with the option to opt out to cover off any Data Protection Act issues. All residents who were issued with Met Trace SmartWater, who agreed to be

contacted by police/NHW people have already been added to OWL. This is a further 11000 people. This includes an opt out option.

Current data collected through OWL is summarised in Table 1:

Ward	Watches	Addresses	Members	Unique Messages	Total Messages
Total Count	2146	19313	19774	439	167000
Brunswick Park	164	2255	2311	18	15256
Burnt Oak	53	603	612	15	3354
Childs Hill	143	1336	1376	21	11276
Colindale	63	310	315	18	2294
Coppetts	70	541	557	22	3563
East Barnet	119	1000	1014	27	11975
East Finchley	75	519	531	17	3043
Edgware	47	120	128	22	898
Finchley Church End	90	774	790	24	7198
Garden Suburb	132	1015	1034	19	12232
Golders Green	109	1011	1045	20	8763
Hale	101	485	495	33	8375
Hendon	108	914	942	21	8161
High Barnet	73	91	95	21	928
Mill Hill	165	1461	1495	30	14291
Oakleigh	307	4536	4619	17	35660
Totteridge	82	467	475	21	4529
Underhill	36	64	67	17	544
West Finchley	52	331	347	21	3215
West Hendon	77	720	737	18	5816
Woodhouse	80	760	789	17	5629

Barnet Mencap – Hate Crime Awareness project update

Barnet Mencap was established in 1965 and for fifty years has provided advice, information and support for people with learning disabilities and people with autism or Aspergers and their family carers. Barnet Mencap provides a range of services and campaigns with people with learning disabilities and people with autism or Aspergers and their families to secure good services and support in the borough.

Barnet Mencap's services include:

- Advice and Information for adults
- Children's Services
- Leisure/Learning activities
- Supported Accommodations and Outreach Support
- Short Breaks
- Volunteering
- General advice

Barnet Mencap is the leading voluntary organisation for children and adults with learning disabilities and their families in the London Borough of Barnet.

Barnet Mencap has been commissioned by the *Barnet Safer Communities Partnership* to deliver the 'Zero Tolerance to Hate Crime' project funded by MOPAC. The project is supported by a *Hate Crime Awareness Coordinator* and aims to:

- Increase people's confidence to report hate crimes in Barnet
- Improve the procedures for support for victims of hate crime
- Raise awareness of how to report hate crime in Barnet

Barnet's 2017 Hate crime figures were categorised as follows:

Hate Crime Category	Reported Figures
Race and Religion	702
Disability	23
Homophobic	48

There are currently nine reporting centres in the borough: These are: Barnet Mencap, Barnet Homes, Your Choice Barnet, CommUNITY Barnet, HfT, Homeless Action Barnet, GALOP, Community Security Trust and Inclusion Barnet.

The aim of the reporting centres is to raises awareness about Hate Crime and support people who have been a victim of Hate Crime to come forward and report it, through:

- Providing a facility to help people report Hate Crime
- Displaying posters to raise awareness about Hate Crime Reporting
- Connecting with surrounding community centres
- Distributing flyers and pocket cards to service users
- Putting information on their Websites

CommUNITY Barnet – Funding bids update

Taking a partnership approach to developing funding

CommUNITY Barnet is an award-winning national charity based in London. Currently delivering services at a regional level we have an aspiration to grow bigger by leading innovative partnerships, harnessing the creativity of residents and supporting community organisations building on our 40 years of success, experience and track record of delivery.

We are the umbrella organisation for the local voluntary and community sector (VCS) in Barnet, established in 1979, we have been supporting and building capacity to voluntary and community groups, charities and faith groups across the borough. Promoting partnership and consortium working to ensure Barnet has a thriving and sustainable sector.

We believe that no one organisation can solve society's challenges but collectively the voluntary, community and social enterprise sector is powerful when it comes together with other sector organisations. We strongly believe volunteering is the heart of civil society and nurturing social action through different partnerships is vital for sustaining society in times of challenge and change. The third sector can provide community cohesion by bringing together residents, communities and organisations to form creative solutions to improve the wellbeing of local communities and help sustain society in times of continued austerity.

The following section provides an update of CommUNITY Barnet's involvement in a recent bid for funds under the *Tampon Tax Fund* scheme.

Background to the Tampon Tax Fund

A 'tampon tax' is a term used to call attention when tampons—and other feminine hygiene products used to absorb menstrual flow—are subject to value-added tax, at odds with the tax exemption status granted to other products considered basic necessities. Proponents of tax exemption argue that tampons, sanitary napkins, and comparable products constitute basic, unavoidable necessities for women and thus should be made tax exempt.

The UK currently applies the lowest rate of VAT permissible within EU law to sanitary products (5%). The '*Tampon Tax Fund*' allocates funds generated from the VAT on sanitary products to projects that improve the lives of disadvantaged women and girls. It is administered by the *Department for Digital, Culture, Media and Sports*.¹

The government has stated² that it is "*committed to continuing the fund until EU rules allow a zero rate of VAT to be applied to women's sanitary products*".³ A decision will be made on the future of the Fund once this has been achieved."

¹ <https://www.gov.uk/government/publications/tampon-tax-fund-application-form-2018-2019-funding-round>

² <https://www.gov.uk/government/news/women-and-girls-set-to-benefit-from-15-million-tampon-tax-fund>

³ Current EU laws prohibits any Member State from applying a new zero rate of VAT. We therefore currently apply the lowest rate we can to these products (5%).

About the fund

The Tampon Tax Fund allocates funds generated from the VAT on sanitary products to projects that improve the lives of disadvantaged women and girls. It is administered by the Department for Digital, Culture, Media and Sports.

Eligibility criteria

- The fund is open to charitable, benevolent and philanthropic organisations from across the United Kingdom
- Applications should be for £1 million or more
- The value of the grant requested must not represent more than 50% of the applicant's collective annual income
- Applications should focus on 1 of 3 categories: violence against women and girls, mental health and wellbeing, or the general programme
- Grants may be for 1 or 2 year projects
- All project activities must be concluded and funds must be spent by 31 March 2020
- Where applicable, bids must include details of arrangements for safeguarding children and vulnerable adults as part of their planned activities

Taking a collaborative approach

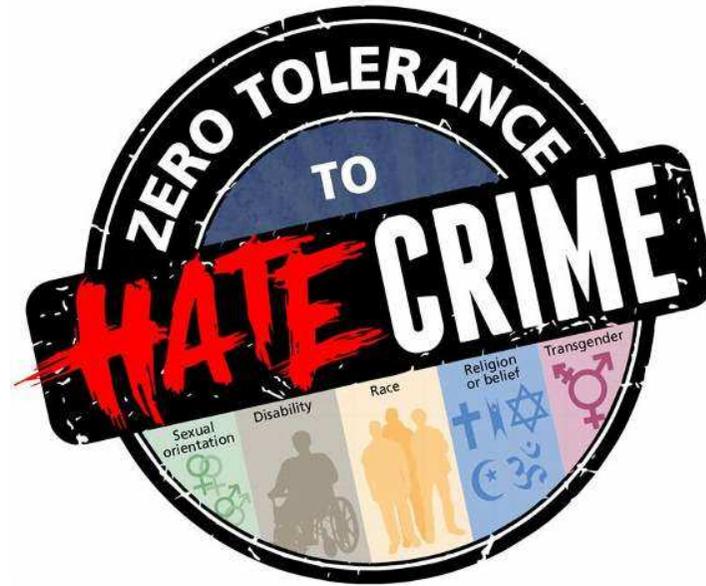
- In December 2017, building on the excellent work of the VAWG partnership, CommUNITY Barnet initially brought to together 17 Barnet based organisations to identify how we can collaborate and develop a bid to the Tampon Tax Fund
- Our aim was to build on the excellent work of the VAWG Forum increasing funding for local projects, increase the joint delivery of projects, address the gaps in services and deliver innovative projects that cannot currently be financed through statutory funds.
- Through a series of four meetings with nine organisations who felt they could deliver a collaborative wellbeing support programme for women and their families who experience domestic violence and rape.
- The organisations agreed that CommUNITY Barnet would act as the lead contract holder. Participating partners included Solace Women's Aid, Iranian, Kurdish Women's Rights Organisation; Jewish Women's Aid; HomeStart Barnet and Harrow; CyberCare, Barnet Enfield and Haringey Mental Health Trust; Safe Lives and Rise Mutual.
- In the first meeting each organisation explained about the work they delivered both in Barnet and across London thereby establishing a clarity about the breadth of work and range of work that goes on in the VAWG partnership and to identify new ways of working together. For many of the partners, outside of their membership of the VAWG partnership had never worked together to deliver a shared outcome as funding dictated both project deliverables and localities. Working with Community Barnet's staff team, partnerships were formed, projects formulated and proposals developed.

- CommUNITY Barnet's Head of Community Services offered coaching on writing partnership applications which complimented organisational strengths - for example encouraging CyberCafe to liaise with Home-Start Barnet and Harrow's family support programme.
- One of the key successes from this process was the alliance forged between Jewish Women's Aid and IKWRO to establish a specialist Independent Sexual Violence Advice Service. Both organisations work with women who face significant challenges to access the main stream ISVA services
- All projects came to together to identify and create performance measures. They were able to agree who would lead on the differing elements and identify what success looked like. For example, the ISVA project worked with women who cannot access main stream health and wellbeing services but also carried out awareness workshops in community groups. Both groups amalgamated their plans and their outcomes and impact in could were able to share leadership for all elements of the project.
- We also capitalised on our strategic position in Brent, Enfield and Harrow to deliver VAWG wellbeing Initiatives as many of the partners have a regional presence.
- In our third meeting we finalised the performance schedules, delivery plans and asked organisations to input on the main heading like sustainability, the impact on redressing inequality and most importantly how each project will support the 'One Front Door' policy approach for VAWG services.
- We worked with Barnet Homes to calculate value for money and how the projects will enhance local VAWG strategy and initiatives. Barnet Homes also acted as a critical friend providing fierce but constructive challenge which was welcome given the tight deadlines.
- We are awaiting the outcome of the bid. We recognise that competition for the funding will be fierce, however, as part of our commitment to learning-by-doing we consider that all the projects could potentially be viewed as stand-alone ventures which could secure independent funding. CommUNITY Barnet is actively supporting Cybercar and IKWRO to develop other funding bids if the Tampon Tax Fund application proves unsuccessful.

For more information about these bids please contact:

julie.pal@communitybarnet.org.uk

Hate Crime Reporting in Barnet



SAFER COMMUNITIES
PARTNERSHIP



Keeping Barnet Safe



Project Aims

- Increase confidence of victims and witnesses to report hate crimes and hate incidents in Barnet
- Improve the procedures for support for victims of hate crime
- Raise awareness of hate crime reporting in Barnet

What is a Hate Crime (Definition)

- **The law differentiates between hate crimes and hate incidents**
- **Hate Crime**

"Any criminal offence which is perceived by the victim or any other person, to be motivated by **hostility** or **prejudice** based on a person's race or perceived race; religion or perceived religion; sexual orientation or perceived sexual orientation; disability or perceived disability and any crime motivated by hostility or prejudice against a person who is transgender or perceived to be transgender."
- **What is a Hate Incident?**
 - A Hate Incident is any incident which the victim, or anyone else, thinks is based on someone's prejudice towards them because of their race, religion, sexual orientation, disability or because they are transgender.
 - Not all hate incidents will amount to criminal offences, but those that do become hate crimes.
 - Evidence of the hate element is not requirement. The victim need not perceive the incident to be hate-related. It would suffice if another person (even a police officer) did perceive that the incident was hate-related.

What is a Hate Crime

- A hate crime is when someone commits a crime against you because of your:
 - disability,
 - gender identity,
 - race,
 - sexual orientation,
 - religion,
 - or any other perceived difference.

Examples of hate crimes and hate incidents

- Verbal Abuse like name calling or offensive language
- Assault such as hitting, punching, pushing or spitting
- Damage to your property, for example graffiti or throwing rubbish
- Bullying, including intimidation by children, adults, neighbours or strangers
- Harassment, for example hoax calls or hate mail
- Online Abuse, through e-mails and text messages, or posts on Social Media
- Malicious Complaints, for example over parking, noise or smells
- Displaying or circulating discriminatory posters or leaflets
- Posting discriminatory information online

2017 Barnet Hate Crime Figures

- Race and Religion – **702** reported offences
- Disability – **23** reported offences
- Homophobic offences – **48** reported offences

How to report a hate crime

- In an emergency - Call 999
- Call the Metropolitan Police Community Safety Unit 101
- Visit your local police station
- Report online at True Vision www.report-it.org.uk
- Download the Self-Evident App and register your details
- Report in person at a local Reporting Centre

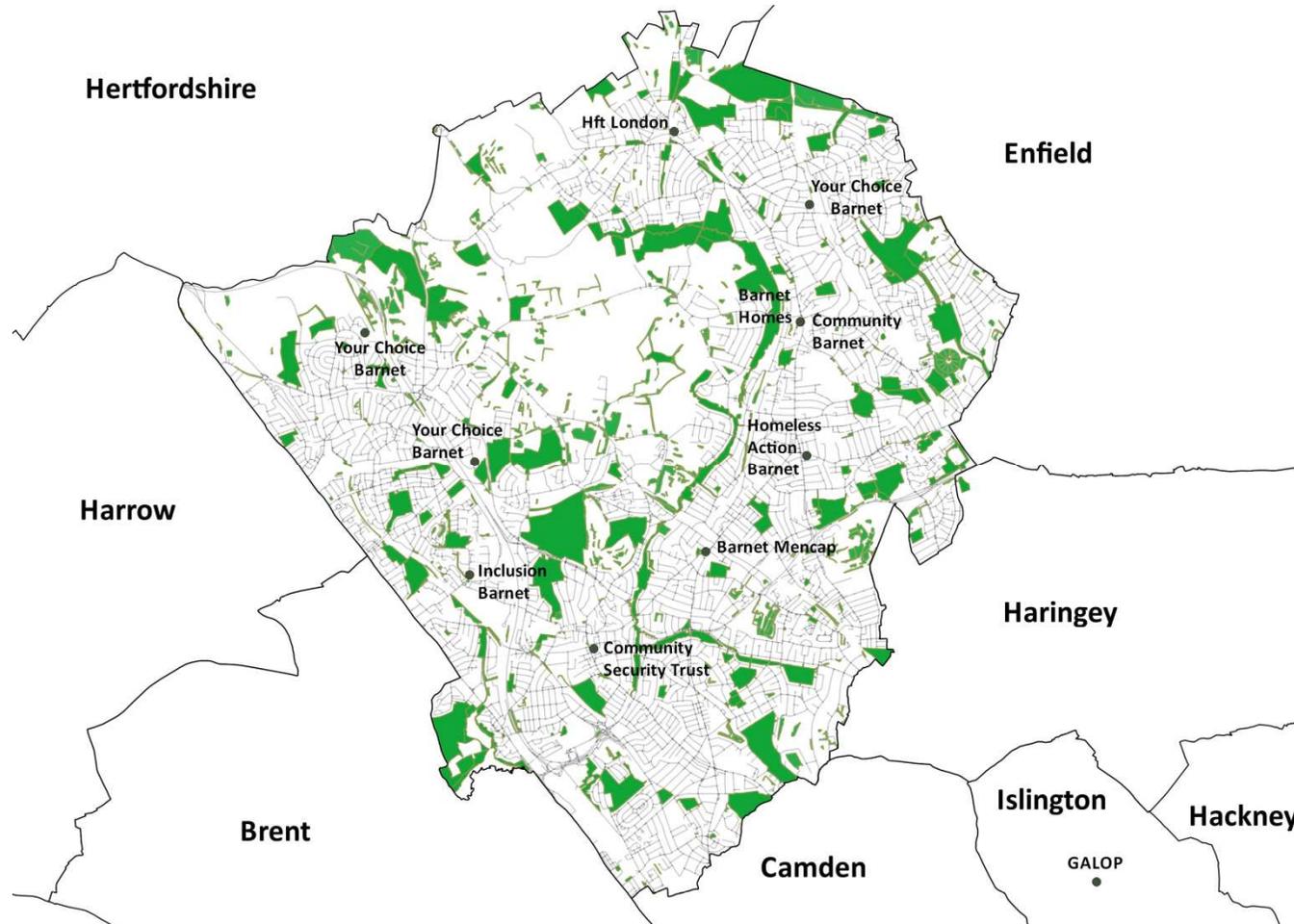
Reporting Centres



- Barnet Mencap
- Barnet Homes
- Your Choice Barnet
- Inclusion Barnet
- Community Barnet
- GALOP
- Community Security Trust
- Hft
- Homeless Action Barnet



Map of Reporting Centres



Role of Reporting Centres

To raises awareness about Hate Crime and support people who have been a victim of Hate Crime to come forward and report it, through:

- Providing a facility to help people report Hate Crime
- Displaying posters to raise awareness about Hate Crime Reporting
- Connecting with surrounding community centres
- Distributing flyers and pocket cards to service users
- Putting information on their Websites

Awareness within the Community

- Different Faiths
- Learning Disabilities, autism and mental illness
- LBGT Community
- Gypsy Roma Traveller Community

Communication and Media Campaign

- Posters
- Flyers
- Pocket Cards
- Map of the Borough with Reporting Centres
- More information online
- Social Media presence

Barnet Says NO to Hate Crime

**Stop Hate Crime
Be Safe
Get Support
Report It**



SAFER COMMUNITIES
PARTNERSHIP



Keeping Barnet Safe



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Report Name:	Barnet Prevent Update for: <ul style="list-style-type: none"> the progress of delivery of the Prevent Action Plan the Prevent Training Delivery and required actions by partners. 	
Meeting:	Barnet Safer Communities Partnership Board	
Meeting Date:	27 April 2018	
Report Author:	Sam Rosengard, Prevent Coordinator	
Responsible Officer:	Sam Rosengard	
Outcome Required:	Information Only: Decision Required: Feedback/comments required: X	

Introduction

- 1.1 Barnet’s Strategic Review of Prevent to Inform Prevent Delivery 2017- 2020 was approved at the Strategic Commissioning Board meeting on 30th August 2017. The new strategy has a focus on integrating the Prevent Framework across the council and partnership within our existing frameworks.

- 1.2 The overriding objective for of the Barnet Prevent Strategy 2017-2020 is:

‘to keep the people of Barnet safe by accurately identifying people vulnerable to being drawn into terrorism and/or violent extremism and to safeguarding children and adults by providing early intervention to protect and divert people away from being drawn into terrorist activity.’

- 1.3 A Multi-Agency Action Plan was developed to ensure that key actions identified in the strategic review were implemented. This action plan was launched in September 2017 and was reviewed in December 2017 and April 2018.

- 1.4 This purpose of this report is to inform the Board of the work undertaken to date to implement the Multi-Agency Action Plan and the Board is asked to note and comment on progress made to date.

- 1.5 This report seeks to secure the support and endorsement of the Safer Communities Partnership Board in the work to deliver Prevent to the Partnership and specifically update the Board regarding:
- The progress made in relation to the Barnet Prevent Multi-Agency Action Plan – covered in section 2 of this report.
 - Performance and data in relation to case management (Channel) – covered in section 3.
 - Performance in relation to delivery of the Workshop to Raise Awareness of Prevent (WRAP) – covered in section 4.

2. Update on the Prevent Action Plan

- 2.1 The Barnet Prevent Strategy 2017-2020 was launched in September 2017, and a Multi-Agency Action Prevent Action Plan has been developed by the Prevent Coordinator which addresses the action areas identified in the Strategy document.
- 2.2 To date the Strategy has been published online and briefings have been provided to the Safeguarding Children Board, Safeguarding Adults Board, Health and Well-being Board and Strategic Commissioning Board. The Barnet Chief Executive Officer is updated on the progress on delivery of the Action Plan through bi-monthly briefings from the Prevent Coordinator.
- 2.3 The Prevent Coordinator has provided Practice Guidance documents to Family Services and Adults and Communities Services to advise staff of local processes for referring cases of concern. This complements guidance provided in the Pan London Safeguarding Procedures.
- 2.4 The Counter Terrorism Local Profile (CTLP) for Barnet has been shared with the Chief Executive for Barnet Council and the key strategic leads within the Local Authority. Partner agencies have been briefed through the Prevent Delivery Group. Key recommendations identified in the CTLP have been integrated into the Barnet Prevent Multi-Agency Action Plan. Progress in relation to these recommendations are reviewed quarterly at the Prevent Delivery Group.
- 2.5 Significant progress has been made in the delivery of staff training since the launch of the Prevent Strategy. Family Services and Adults and Communities have developed training plans which are being delivered. Prevent training is offered monthly across the Barnet Partnership. To date a total of **358** local authority staff have been trained since the 1st November 2017.

- 2.6 Significant progress has been made in training delivery within Family Services and Adults & Communities. During the next quarter there will be a focus on training staff other departments who engage with the community. To date training has yet to be delivered within RE, Barnet Homes and the Corporate Anti-Fraud Team (CAFT). It is proposed that these Partners submit their proposed training plans to the Prevent Coordinator by no later than Friday 11th May 2018.

3. Update on Prevent Case Management Performance (30 March 2018)

- 3.1 Channel is a voluntary programme which focuses on providing support and early intervention to safeguard children and adults identified as being at risk of being drawn into terrorism or extremism by:
- Identifying the individuals at risk;
 - Assessing the nature and extent of that risk, and;
 - Developing the most appropriate support plan for the individuals concerned.

The Channel Panel is chaired by a Barnet Community Safety Manager and is a multi-agency panel. Panel members act as SPOCs (Single Points of Contact) for their organisations. As such they will be expected to raise awareness around this agenda within their work areas and they provide advice and guidance to practitioners within their organisation.

- 3.2 The Barnet Channel Panel has consistent participation from the Barnet SO15 Police Team, Multi-Agency Safeguarding Hub (MASH), CCG Adult Safeguarding Lead and the Barnet, Enfield and Haringey Mental Health Trust Prevent Lead staff.

4 Performance on the training of Council Staff and Partnership

- 4.1 The Prevent Multi-Agency Action Plan outlines the statutory duty to provide training to ensure that Barnet Safeguarding and Partnership staff are able to recognise signs that an individual may be vulnerable to being radicalised, and able to respond to appropriately to reduce that risk. The Workshop to Raise Awareness of Prevent (WRAP) provides information and guidance that enables staff to fulfil their duties within the Prevent Duty.
- 4.2 Barnet Council has as embarked on a refreshed programme of training using the Home Office WRAP3 module. The refreshed programme of training delivery was launched in December 2017.
- 4.3 Due to the need to safeguard those individuals most vulnerable, the training

rollout has focused initially on frontline safeguarding staff within Family Services and Adults and Communities Services including our Mental Health practitioners.

4.4 Table 1 below details the progress in relation to the training delivery to date:

Table 1

Responsible department/organisation	Number of Staff requiring training	Number of staff trained	Number of WRAP3 sessions delivered.
Children and Family Services	219	112	8
Adults and Communities	290	190	21
Corporate Anti-Fraud Team	Target numbers and training plan to be agreed in Q1 of 2018/19	0 - CAFT Manager and Prevent Coordinator to deliver session before 30/5/18.	
Re: Licensing	Target numbers and training plan to be agreed in Q1 of 2018/19	0 – the training plan for RE is to be agreed and implemented following SCPB meeting 27/4/18.	
Barnet Homes	Target numbers and training plan to be agreed in Q1 of 2018/19	0 – the training plan for Barnet Homes is to be agreed and implemented following SCPB meeting 27/4/18.	
Partnership	Target numbers and training plan to be agreed in Q1 of 2018/19	To be agreed as a result of the SCPB review and following Training Needs Assessments by partners with the Prevent Coordinator.	

- 4.5 In addition to the rollout of training in Family Services and Adults and Communities, the Prevent Coordinator has broadened the rollout of training across the partnership. Since January 2018, monthly WRAP sessions have been delivered to a broad range of staff across local authority departments, a total of 56 people have been trained so far and these sessions will continue to be delivered to up to 20 staff per month until the end of the year (2018).
- 4.6 The Prevent Coordinator has arranged a training session for probation staff in the National Probation Service and London Community Rehabilitation Company (CRC) and this will be delivered in May 2018.
- 4.7 The Prevent Coordinator is also in the process of arranging a Prevent Training session for staff at Edgware Community Hospital.

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Prevent Training Delivery in Barnet

27 April 2018

Safer Communities Partnership Board

Barnet Community Safety Team

Delivery of Prevent Training

The Barnet Prevent Strategy was launched in September 2017.

Our key objective is to: -

“keep the people of Barnet safe by accurately identifying people vulnerable to being drawn into terrorism and/or violent extremism and to safeguarding children and adults by providing early intervention to protect and divert people away from being drawn into terrorist activity”

The role of frontline staff

What is expected of frontline staff?

Local authority frontline staff are required to accurately identify individuals who are at risk of being radicalised and/or being drawn into terrorist related activity.

Those staff are expected to make appropriate referrals to the Channel process.

Staff training

What training is required?

In order to ensure that staff have the appropriate knowledge and skills to protect those identified as vulnerable we need to:

- Ensure Partners are clear that the minimum expectation is that relevant frontline staff attend a “Workshop to Raise Awareness of Prevent” session. (WRAP)
- Administrative staff in relevant services who do not have direct contact with the public must still complete the Home Office Prevent training package.

WRAP delivery in Barnet

- Each agency and local authority department is responsible for ensuring that ALL relevant staff receive the appropriate training.
- Barnet Council Family Services and the Adults and Communities Services are delivering WRAP sessions to their staff as part of their Workforce Development Training Programme.
- The Prevent Coordinator delivers monthly WRAP sessions to staff across the local authority and partnership to support the Training Programmes.

WRAP training delivery

All relevant Local Authority Delivery Units must provide WRAP training plans to the Prevent Coordinator with achievable timescales for ensuring frontline staff are trained.

➤ **These are requested to be submitted by 11th May 2018.**

Local Authority Delivery Units and contracted services which need to submit WRAP delivery plans include:

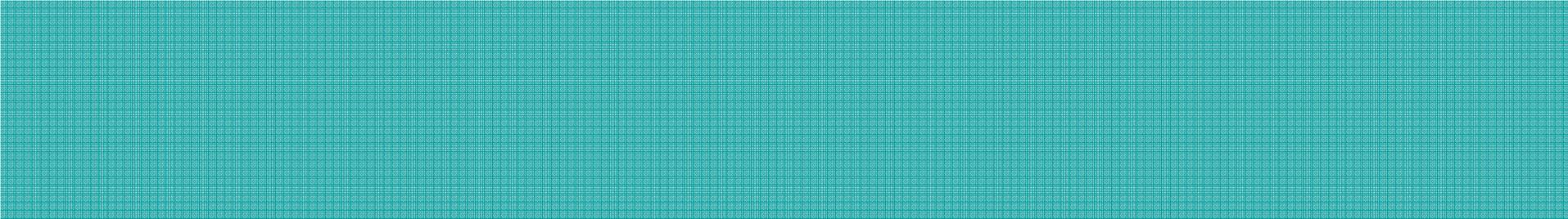
- Barnet Homes and other social landlords
- Regional Enterprise (RE)
- Corporate Anti-Fraud Team (CAFT)
- Partnership

Support offered by the Community Safety Team

- Barnet Community Safety Team can offer support from their members of staff who are trained to deliver WRAP.
- The Prevent Coordinator is available to provide guidance and support for staff nominated within departments to deliver WRAP sessions
- Should departments require a larger number of staff to be trained to deliver WRAP, then a WRAP Train the Trainer session can be provided from a Home Office approved trainer.

Support offered by the Community Safety Team

- The Prevent Coordinator is available to meet with training and workforce development staff in agencies within the partnership to assist with training.
- The Prevent Coordinator and Prevent Education Officer host monthly online WRAP sessions for administrative staff or new starters who require an introduction to Prevent.



Questions?

Email: BarnetCST@barnet.gov.uk

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Barnet ASB Project

End of Year Report 2017/2018

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Barnet Anti-Social Behaviour (ASB) Project

End of year report: 01/04/2017 – 31/03/2018.

Date of report submission: 06/04/2018

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Introduction

The project in its current form has a primary focus on supporting the emotional and practical needs of individual service users, with Restorative Justice and Mediation retained as secondary services to be delivered when appropriate.

In 2017/2018 the project received confirmation of funding to deliver the project 3 days per week until 31/03/2019. In June Victim Support employed a new ASB Caseworker who continues to work together with Victim Support Mediator to make a two-person team with distinct specialisms. The key focus of the project in Q1 and Q2 was building Victim Support's presence at Community Safety MARAC to raise the profile of victims' representation at the meeting. In Q3 and Q4 project focused on building the Caseworker's network with partners including police, probation services and other teams to develop best partnerships wrap round support to all service users.

Number of referrals received

The tables and graph below show the number of cases and service users referred to the project in 2017/2018.

Barnet ASB Project is on target to meet and exceed the objective set for year three (target 60). In 2017/2018 project received total of 79 referrals both for ongoing support and mediation service.

This figure does not include cases that were already open at the start of the reporting period, and if these are included the total number of service users supported during 2017/2018 rises to 89.

Number of ASB referrals in 2017/2018

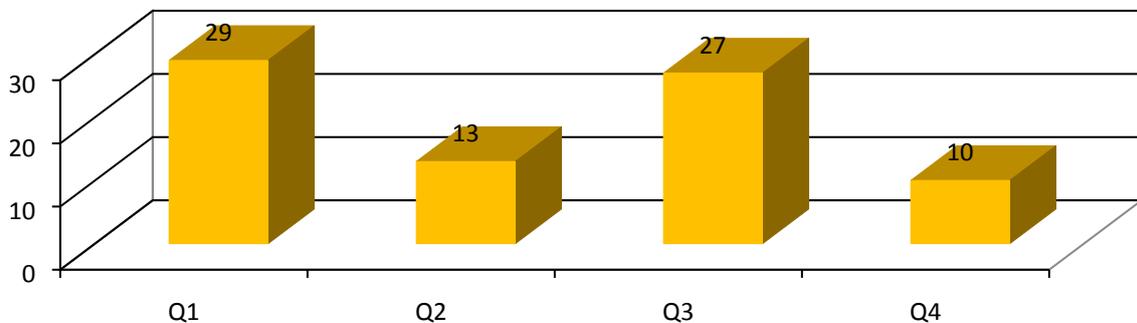


Fig. 1. Number of ASB referrals

Supporting service users at court

In 2017/2018 project supported service users who were giving evidence in court, this included providing service users with pre-trial information, referring service users to Witness Service and liaising with Citizen Advice Bureau to gain additional support to service users requiring legal support. Project provided service users with emotional support during the court proceedings.

Supporting service users at Community Safety MARAC

In 2017/2018 project advocated for 26 service users at Community Safety MARAC, The scope of support requested through Community Safety MARAC is for emotional and practical support, including assisting police to obtain victim impact and witness statements and organising home security items. Victim Support’s attendance and active participation in

the Community Safety MARAC has also enabled new relationships being built with police, probation services, WDP and Jigsaw.

It is not uncommon that a minor crime case will be referred to the Victim Support project worker, who after establishing trust with the service user, is able to identify more complex needs or risk issues (such as for example Hate Crime, Violent crime, arson, cuckooing, stalking and harassment and threats to kill).

Mediation

The number of mediation referrals received has decreased in 2017/2018. In 2017/2018 Barnet ASB mediation received total of 8 referrals.

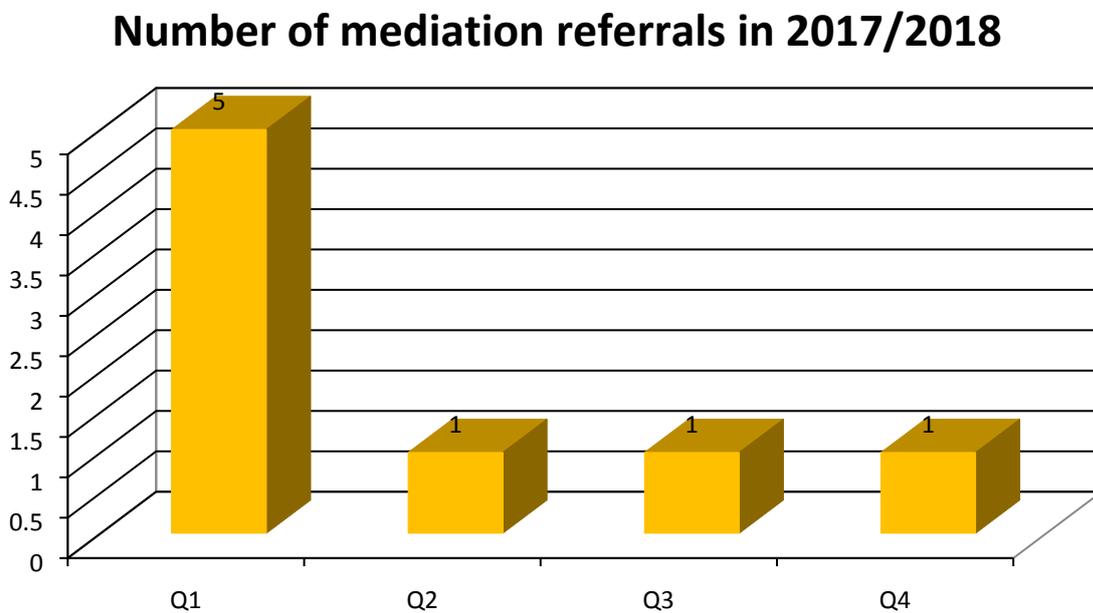


Fig. 2. Number of mediation referrals

Referral sources

In 2017/2018 the highest number of referrals received was directly from Metropolitan police. This is directly linked with Victim Support presence at Barnet Community Safety MARAC and the ASB working group, where police are present. Another contributory factor is the training Victim Support has delivered to the police in Barnet on victim awareness.

Overview of referral sources in 2017/2018

Referral source	Number of referrals in Q3 and Q4	Total number of referrals in 2017/2018	Total percentage in 2017/2018
Metropolitan Police	11	23	29%
Barnet ASB team	15	21	27%
Community Safety MARAC and Community Safety Team	5	12	15%
Victim support multi-crime service	3	4	5%
Self-referrals	1	8	10%
Environmental Health	0	1	1%
Housing	2	10	13%
Total	37	79	100%

Referral sources in 2017/2018

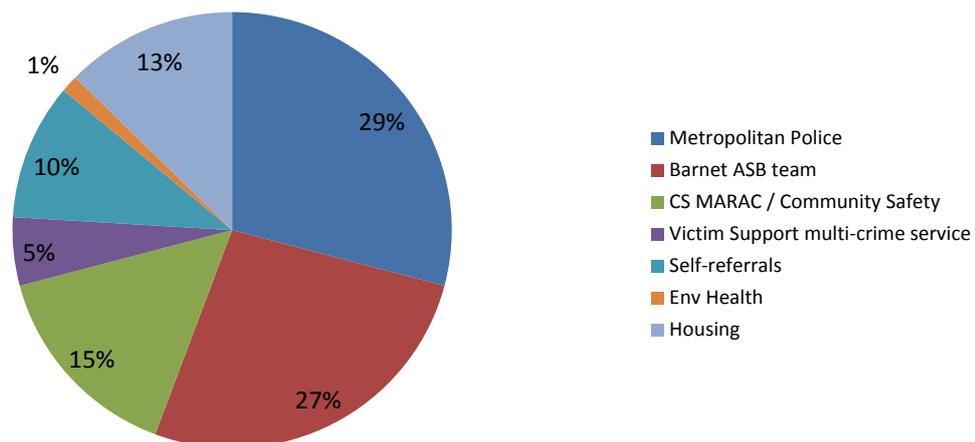


Fig. 3. Referral sources

Referrals to other services

During financial year 2017/2018, a total of 127 referrals were made to other services and organisations. Community MARAC referrals continue to be made directly before the meeting in order to gather detailed information from the service users and to monitor cases between the meetings. With high number of referrals received for service users who have experienced significantly traumatic events including arson, sexual and domestic violence and homicide the Caseworker has developed good connections with Barnet’s mental health services including crisis team.

Overview of referrals to other services in 2017/2018

Referred to other services	Number of referrals in Q3 and Q4	Total number of referrals in 2017/2018	Total percentage in 2017/2018
MARAC	3	10	8%
Mental health support	19	43	34%
Housing support	21	32	25%
Community Safety	4	13	10%
Emergency services	6	8	6%
Social Care	3	8	6%
IPCC	0	2	2%
Highways	0	2	2%
Legal services	4	9	7%
Total	60	127	100%

Referrals to other services in 2017/2018

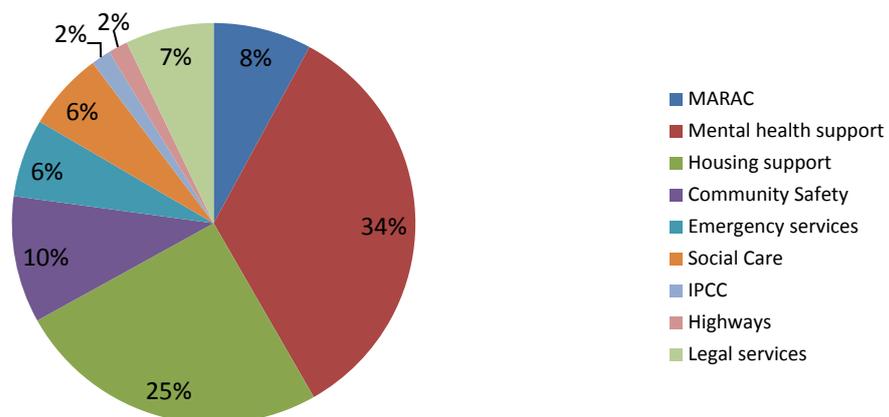


Fig. 4. Referrals to other services

Service user needs and support provided

Although emotional support was the most commonly delivered individual service, in 2017/2018 project has seen a spike in referrals requesting more practical support including help to improve personal and home safety. High advocacy and onwards referrals numbers indicate directly that project developed better connections with partner organisations including police and mental health teams. This gave the Caseworker better ability to discuss with service users the partner services scope of work and limitations and better manage service users' expectation. Moreover, this relationship also enables the Caseworker to advocate for the victims by holding partners accountable.

Overview of service user needs/support provided in 2017/2018

Needs/support	Number of referrals in Q3 and Q4	Total number of referrals in 2017/2018	Total percentage in 2017/2018
Emotional	35	72	21%
Practical Support	35	68	20%
Advocacy	34	60	18%
Mediation	2	8	2%
Personal safety	8	25	7%
Home security	10	10	3%
Housing	22	33	10%
Referral to special support	19	49	15%
ASB powers advice	7	13	4%
Total	172	338	100%

Service user needs/support provided in 2017/2018

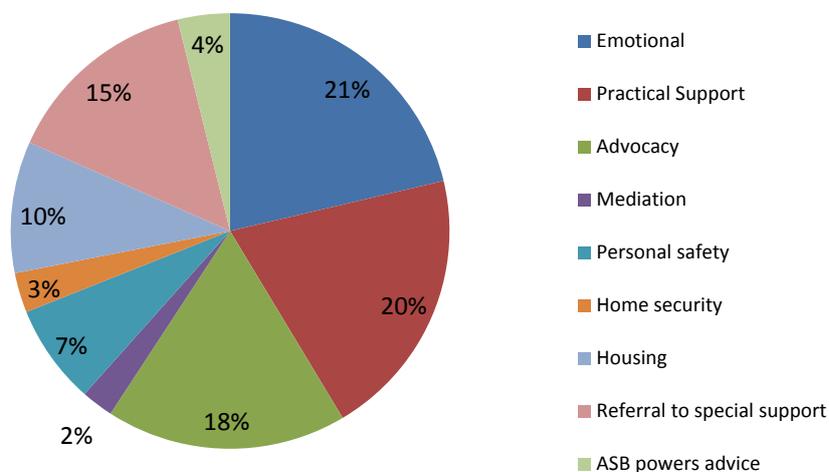


Fig. 5. Service user needs/support

Additional needs

The project supports Barnet residents with a range of issues that fit within the broad definition of ASB. In addition, once a service user is receiving support any additional issues or crimes they raise will be dealt with in an appropriate and sensitive manner that could include signposting or making a referral to another service.

In 2017/2018 the project supported high number of high risk and high needs ASB service users. Those include ASB cases where criminal actions were identified and cases where victims are targeted through serious or violent crimes including ABH, GBH, arson and sexual violence and domestic violence/abuse. The Caseworker participated and chaired task and finish groups and focused on seeking other agencies active participation including monitoring the agreed actions taken by any partners involved.

Overview of additional needs in 2017/2018

Additional needs	Number of referrals in Q3 and Q4	Total number of referrals in 2017/2018	Total percentage in 2017/2018
Assault	25	32	14%
Hate Crime	21	49	21%
Criminal damage	10	22	10%
Noise	15	32	14%
Harassment	33	51	22%
Drugs related	6	20	9%
Parking	1	6	3%
Youth related	5	12	5%
Burglary	2	4	2%
Total	118	228	100%

Additional needs in 2017/2018

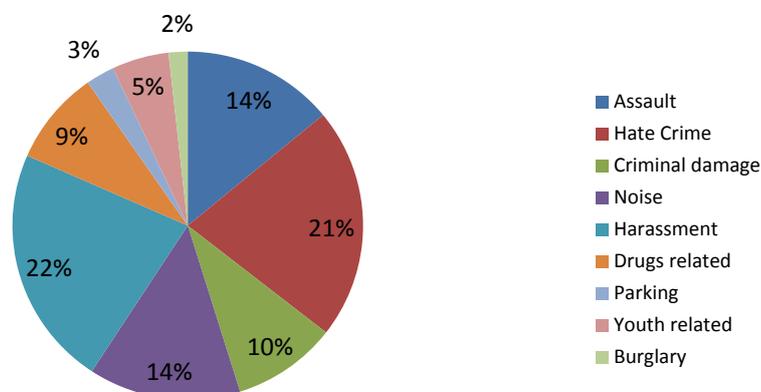


Fig. 6. Additional needs

Service user demographics

Gender

Data relating to gender and ethnicity of service users supported continues to indicate that women are over-represented amongst service users referred to the project. There are a number of possible interpretations of this data. This may suggest that women in Barnet are more likely to experience ASB as compared to men. The data reported above could equally represent an increased likelihood of being referred to or taking up services amongst the female population of Barnet.

Overview of service user gender in 2017/2018

Service user gender	Total number of referrals in 2017/2018	Total percentage in 2017/2018
Male	25	32%
Female	54	54%
Total	79	100%

Ethnicity

2011 census data indicate that the ethnic breakdown of the Borough as a whole is as follows: white (64%), Asian (18%), black (8%), mixed ethnicity (5%), other (5%) (ONS, 2016a).

Overview of service user ethnicity in 2017/18

Service user ethnicity	Total number of referrals in 2017/2018	Total percentage in 2017/2018
Asian	14	18%
Black British	9	11%
White British	33	42%
White Other	14	18%
Not Given	9	11%
Total	79	100%

Age

2011 census data indicate that the average age of people in Barnet is 37, while the median age is lower at 35. (ONS, 2016a).

Overview of service user age in 2017/18

Service user age	Total number of referrals in 2017/2018	Total percentage in 2017/2018
18-25	11	14%
26-35	11	14%
36-45	15	19%
46-55	12	15%
56-65	14	18%
66+	9	11%
Not given	7	9%
Total	79	100%

Additional activities

Much of the work conducted by the Project is not fully captured by the quantitative measures discussed throughout this report. As such, additional activities and processes are discussed here in order to better illustrate the range of services delivered.

Volunteers

The project worked with student placements from Westminster and Middlesex universities to offer volunteering opportunities to year 3 students of Criminology and Social psychology. Barnet ASB Caseworker will be working in 2018/2019 with local communities in Barnet to gather a pool of specialist ASB volunteers.

Closer working with the Community Safety MARAC

The project continues to represent Victim Support as a core member of the Barnet community MARAC. The meetings are extremely productive and enable Caseworker to raise any issues which were hard to resolve outside of the meeting. The project continues to receive referrals directly from MARAC. The Caseworker also raises all partners' awareness of victims' needs.

Co-location

The project now co-locates 2 days per week in North London Business Park. This arrangement enables the Caseworker to liaise more effectively with colleagues from the MASH team or CAFT Team who are able to support the Caseworker with for example accessing supporting information about vulnerable service users to better risk and need assess.

Cross-borough work

The Project officer attends regular Victim Support ASB Practitioners Meetings where all ASB officers share best practice and updates on new ASB policies.

Senior Service Delivery Manager regularly attends the Capsticks ASB Leads Pan-London meetings and ASB MARAC sub-group. Given the breadth of new powers relating to ASB (and the different ways in which these are being applied by different boroughs in London) there is a particular benefit to sharing knowledge at a strategic level.

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